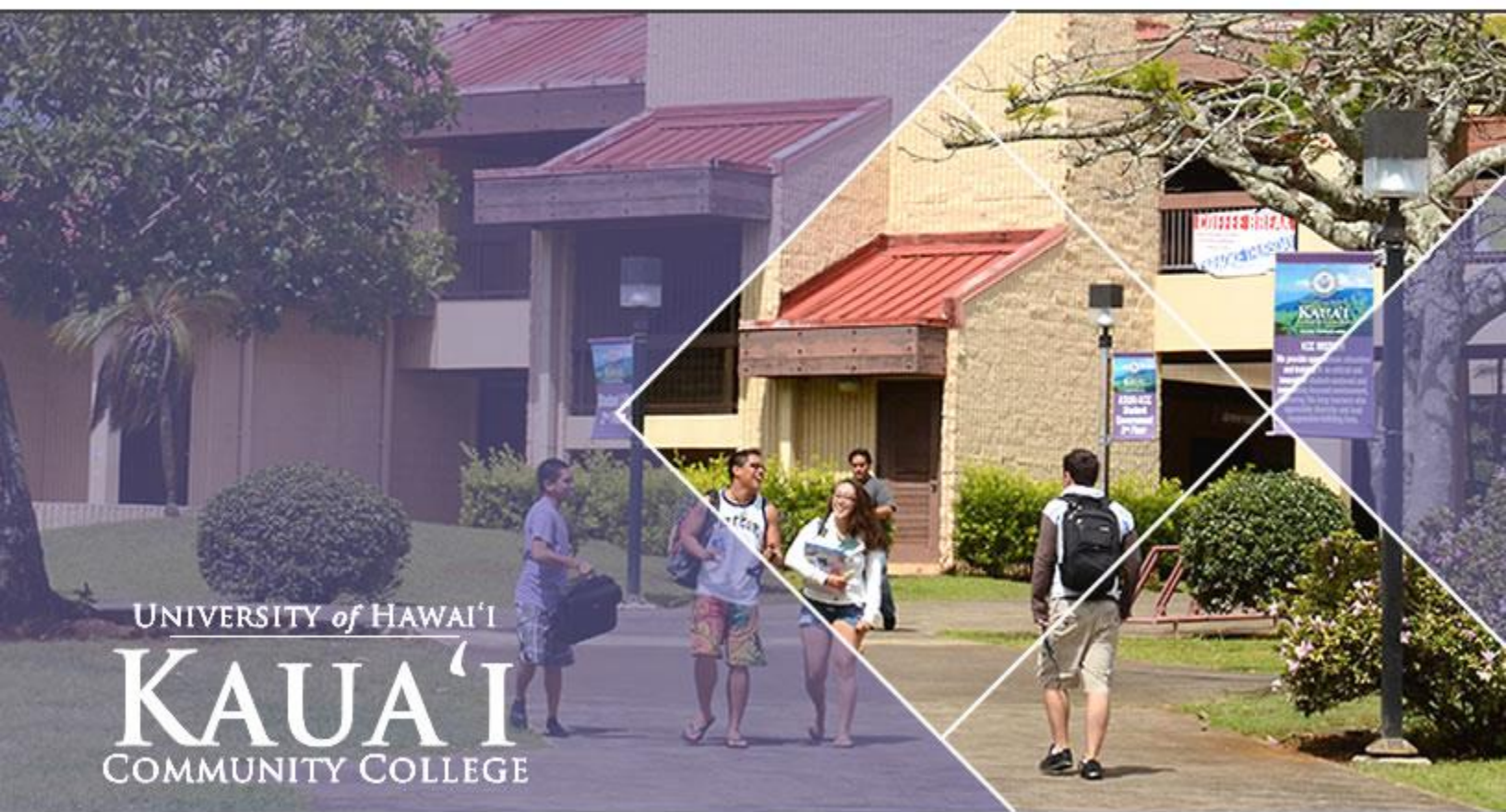


ANNUAL
REPORT OF PROGRAM DATA
2023



UNIVERSITY of HAWAI'I
KAUA'I
COMMUNITY COLLEGE



2023 Annual Report of Program Data Institutional Research & Analysis

1. Program or Unit Mission

The Office of Institutional Research & Analysis at Kaua'i Community college serves as a resource by providing systematic, timely data and research services that are used to enhance decision making, policy formulation, prepare reports and to measure institutional effectiveness.

Institutional Research & Analysis supports the Kaua'i Community College's mission by providing access to data that supports decision making for learners, educators and the community. Such decision making should positively impact course and program offerings that are affordable and accessible while perpetuating the unique history and culture of Kaua'i.

2. Program Student Learning Outcomes or Unit/Service Outcomes

No Program Service Outcomes were assessed in 2022 - 2023. The following will be assessed in 2023 - 2024 and align with the Institutional Effectiveness Strategic Plan.

PSO 1: Provide accurate and actionable data for faculty and staff.

Metric: Closed Requests

Desirable Outcome: Ninety Five percent of requests meet stakeholder need and are closed in

Fiscal Year 2024.

PSO 2: Reduce the number of ad hoc requests through self-service reporting options.

Metric: Number of current dashboards

Desirable Outcome: Ninety percent of dashboards up-to-date by end of Fiscal Year 2024.

3. Analysis of the Program/Unit

Quantitative Indicators that will be measured in 2023 - 2024 include:

DEMAND
of Internal Institutional Research Requests
of External Institutional Research Requests
of Surveys reviewed, created or administered
of Dashboards & Self-Service tools created/updated
EFFICIENCY
Percent of Internal Institutional Research Requests completed on-time
Percent of External Institutional Research Requests completed on-time
EFFECTIVENESS
Net Promoter Score

4. Action Plan

The Institutional Research & Analysis Program Action Plans for 2023-2024 are listed below. These were derived from the IE Strategic Plan and office and PSOs.

Action Plan 1: Review dashboards already developed to identify those that need updating in Fiscal Year 2024.

Action Plan 2: Update annual fact sheet of data two weeks after census for each semester and Fast Facts Summer 2024.

The next Comprehensive Program Review (CPR) will be completed Fall 2027.

5. Resource Implications

x I am NOT requesting additional resources for my program/unit.