

Kaua`i Community College

Annual Program Review Update (APRU) for Disability Services and Mental Health Counseling

Mission:

The Mission of The Disability Services Office is to create a fully accessible, integrated, and universally designed campus for all students by providing accommodations to otherwise qualified students with disabilities.

The Mission of the Mental Health Counseling Office is to provide a range of counseling services to all students to support their well being and academic success. We also provide immediate 'walk-in' appointments for urgent or emergency/crisis services, Behavior Intervention, and Confidential Resources for Title IX.

Part I. Program Description

Date of Last Comprehensive Review	N/A
Date Website Last Reviewed/Updated	Summer 2018
Target Student Population	Students with Disabilities and students who need Mental Health Counseling
External Factor(s) that Affected the Program or Unit	MySuccess appointment tool restricts appointment times. Google calendar is used to schedule appointments during restricted times. These appointments may not be reflected in reported totals. Behavior Intervention and Crisis Intervention appointments are not reported due to their urgent nature.

College: Kauai Community College
 Program: Student Services

Part II: Program Quantitative Indicators

Demand Indicators		Program Year			
		15-16	16-17	17-18	
1	Annual Headcount ALL Students	1,683	1,724	1,752	
2	Annual Headcount NH Students	504	518	560	
3	Actual Percent Change from Prior Year ALL	-4%	2%	2%	
4	Actual Percent Change from Prior Year NH	-1%	3%	8%	
5	Annual Headcount of Recent Hawaii High School Graduates	201	209	187	
6	Percent of Service Area's Recent High School Graduates	30%	28%	28%	
7	Annual Headcount of Students 25-49 Years Old	519	332	436	
8	Annual Headcount from Underserved Regions	60	42	68	
9	Annual Headcount in STEM programs	111	73	118	
10a	Fall Semester Registration Status	New Students	475	536	524
10b		Transfers Students	69	72	71
10c		Continuing Students	661	615	603
10d		Returning Students	107	109	89
10e		Home Campus Other	89	69	59
11a	Spring Semester Registration Status	New Students	186	266	395
11b		Transfers Students	38	50	45
11c		Continuing Students	850	782	775
11d		Returning Students	60	48	58
11e		Home Campus Other	90	88	75

Efficiency Indicators		Program Year		
		15-16	16-17	17-18
12	Pell Participation Rate ALL Students	52%	49%	47%
13	Pell Participation Rate NH Students	64%	55%	51%
14	Number ALL Students Receiving Pell	565	508	476
15	Number NH Students Receiving Pell	211	203	182
16	Total Pell Disbursed ALL	\$1,763,959	\$1,521,407	\$1,500,288
17	Total Pell Disbursed NH	\$667,697	\$592,327	\$549,038
18	Overall Program Budget Allocation	Not Yet Reported	Not Reported	Not Yet Reported
19	General Funded Budget Allocation	Not Yet Reported	Not Reported	Not Yet Reported
20	Special/Federal Budget Allocation	Not Yet Reported	Not Reported	Not Yet Reported
21	Cost Per Student	Not Yet Reported	Not Reported	Not Yet Reported
Achieving the Dream		AtD Fall Cohort		
		2014	2015	2016
22	FT AtD Cohort (ALL) complete 20 credits first year	78	76	61
23	FT AtD Cohort (NH) complete 20 credits first year	15	21	21
24	PT AtD Cohort (ALL) complete 12 credits first year	21	39	45
25	PT AtD Cohort (NH) complete 12 credits first year	6	29	41

*Data element used in health call calculation

Last Updated: November 1, 2018

Effectiveness Indicators		15-16	16-17	17-18
26	Persistence Fall to Spring ALL Students	69%	67%	71%
27	Persistence Fall to Spring NH	74%	68%	69%
28	Degrees & Certificates Awarded ALL	248	258	211
29	Degrees & Certificates Awarded NH	72	69	60
30	Degrees & Certificates in STEM ALL	9	22	13
31	Degrees & Certificates in STEM NH	1	7	1
32	Transfers to UH 4-yr ALL	75	79	80
33	Transfers to UH 4-yr NH	26	24	23

Community College Survey of Student Engagement (CCSSE)		Survey Year		
		2014	2016	2018
34	Support for Learners Benchmark (Percentile)	70	0	0
35	Academic Advising			
	Frequency	1.9	1.84	1.93 1.57 *
	Satisfaction	2.39	2.29	2.27 1.45 *
	Importance	2.72	2.59	2.6 2.63
36	Career Counseling			
	Frequency	1.57	1.46	1.54 0.76 *
	Satisfaction	2.27	2.11	2.12 1.20 *
	Importance	2.49	2.34	2.4 2.37
37	Job Placement Assistance			
	Frequency	1.29	1.26	1.3 0.22 *
	Satisfaction	1.92	1.88	1.92 1.13 *
	Importance	2.24	2.1	2.09 2.07
38	Financial Aid Advising			
	Frequency	1.87	1.85	1.79 1.04 *
	Satisfaction	2.4	2.26	2.19 1.49 *
	Importance	2.6	2.48	2.47 2.53
39	Student Organizations			
	Frequency	1.45	1.41	1.47 0.52 *
	Satisfaction	2.24	2.06	2.09 1.18 *
	Importance	2.13	1.92	2.04 2.02
40	Transfer Credit Assistance			
	Frequency	1.41	1.54	1.5 0.56 *
	Satisfaction	1.96	2.11	1.98 1.23 *
	Importance	2.37	2.27	2.36 2.32
41	Services for People With Disabilities			
	Frequency	1.24	1.34	1.27 0.12 *
	Satisfaction	2.21	2.1	2.02 1.06 *
	Importance	2.33	2.1	2.2 2.23

*Item scale change. Do not compare 2018 means to prior year means.

¹ 2016 corrected to reflect Kauai Community College means on 11/20/2018

Table 1: Perkins Special Population Enrollment Totals for 3 years (Demand)

N Term	Headcount		Grand Total	% of Populatio n
	PSPDI	Not PSPDI		
2016-8	84	1,315	1,399	6%
2017-1	62	1,182	1,244	5%
2017-8	62	1,283	1,345	5%
2018-1	58	1,301	1,359	4%
2015-8	90	1,310	1,400	6%
2016-1	77	1,146	1,223	6%
Grand Total	433	7,537	7,970	5%

Table 2: Perkins Special Population Graduate Totals for 3 years (Demand)

N Outcome	FY					Grand Total
	2014	2015	2016	2017	2018	
AA	1	4	7	3	3	18
AAS	2	3	2	4	1	12
AS	1			2	2	5
ASC		1	1	1		3
CA	3	4	6	9	1	23
CC	2					2
CO	4	13	20	22	15	74
Grand Total	13	25	36	41	22	137

Table 3: Type and Number of Appointments (Efficiency):

N	FY				Spring	Grand Total
	2014	2015	2016	2017	2018	
Accommodations Determination/Revision	96	104	117	101	68	486
Personal Counseling	13	12	16	14	10	65
Crisis Counseling	8	9	12	11	4	44
Behavior Intervention	1	2	7	5	4	19
Grand Total	118	127	152	131	84	614

Table 4: Fall to Fall Persistence (Effectiveness)

RETENTION_TYPE	F	Fall to Fall
COHORT_POPULATION_DES	C	Retention
		First Time Fresh, Classified, Associate/CA Seeking

Term	N	% Retained
FT	44	61%
2014-8	17	65%
2015-8	13	62%
2016-8	10	70%
2017-8	4	25%
PT	27	56%
2014-8	8	25%
2015-8	6	67%
2016-8	11	64%
2017-8	2	100%
Grand Total	71	59%

Comparison data for the population can be found at:
<https://public.tableau.com/profile/amanda.fluharty.kau#!/vizhome/StudentAchievementDashboard/StudentPersistence>

The Overall Program Health is Healthy.

Area	Benchmark	Scoring
DEMAND		
<i>Monitoring the capacity and need for the unit.</i>		
Number of Perkins Special Population Students	<i>Not used in Health Call</i>	
Annual Percentage Change in Perkins Special Pop from Prior Year	2 = % of Population Same or greater than prior year; 1 = % of population up to 2% less than prior year 0 = % of Population less than 2% of prior year	0 = Unhealthy 1 = Cautionary 2 = Healthy
EFFICIENCY		
<i>Monitoring how time is budgeted and spent in the unit.</i>		
Number of Appointments	2 = 120 or more STAR Appointments; 1 = 100 to 119 STAR Appointments; 0 = Less than 100 STAR appointments	0 = Unhealthy 1 = Cautionary 2 = Healthy
EFFECTIVENESS		
<i>Monitoring the quality of products produced by the unit.</i>		
CCSSE Satisfaction Mean for Services for People with Disabilities	2 = above national mean; 1 = at national mean; 0 = below national mean	2 = Healthy 0 = Unhealthy 1 = Cautionary 2 = Healthy
Fall to Fall Persistence of Perkins Special Population Students	2 = below institution by 5% or less; 1 = below institution by 10% or less; 0 = below institution by more than 10%	
Degrees & Certificates Awarded to Perkins Special Population Students	<i>Not used in Health Call</i>	
PSLO Summary Score	2 = Average of all PSLO = 75% or more; 1 = Average of all PSLO between 70 and 74.9%; 0 = Average of all PSLO less than 70%	

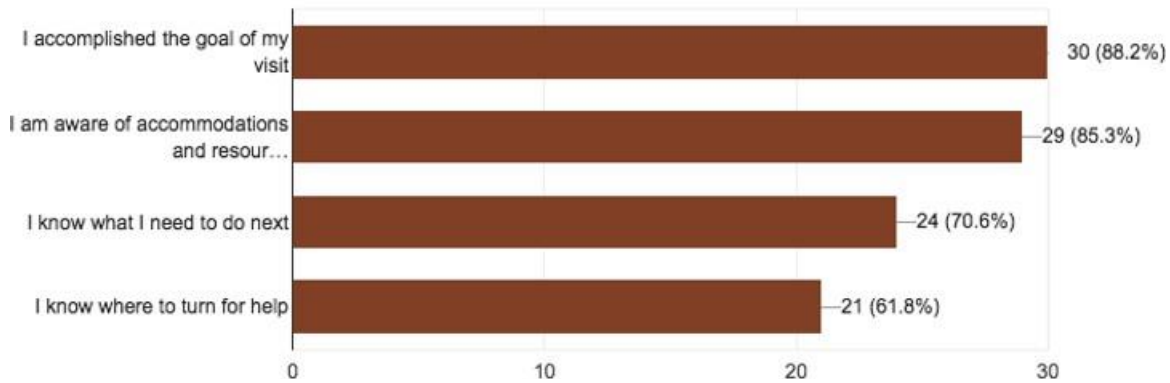
Part III. Assessment Data (EP 5.202)

Assessment results for Program Student Learning Outcomes (PSLOs).

PSLO	Assessed During this APRU Cycle (Y or N)	Findings	Improvements Implemented	Next Assessment Date
After meeting with counselor student feedback: Include each Learning outcome as a row	Y	See Chart Below 60% or more students received the information they were seeking.		2018-2019
I accomplished the goal of my visit	Y	88.2%		2018-2019
I am aware of accommodations and resources that will help me	Y	85.3%		2018-2019
I know what I need to do next	Y	70.6%		2018-2019
I know where to turn for help	Y	61.8%		2018-2019

Please check all that apply: After meeting with my counselor today. . .

34 responses



Part IV. Results of Prior Year Action Plans (UHCCP 5.202)

Action Plan	Anticipated Outcome	Actual Outcome
Software request: Maxient	It was not funded because there will soon be a UH System-generated software which will provide confidential electronic records keeping	It was not approved. We are awaiting the ability to use a UH System-generated software to keep our confidential records online.

Part V. Analysis of Alignment with CPR

No CPR was completed during this APRU Cycle.

Part VI. Resource Request(s) for next year (from CPR Plan for your program or unit, or one(s) developed in Part V above if CPR was completed prior to 2018).

If no resources are being requested, place an "X" here. X

Program Goal	
Resource Requested*	
Cost and Vendor	
Annual Recurring Cost	

Useful Life of Resource	
Person(s) Responsible and Collaborators	
Timeline	

***An approved ITAC Request Form must be attached for all technology requests**